

FOR Jackson Purchase E.C.C.  
Entire Territory Served  
P.S.C. Ky. No. 6

Second Revised Sheet No. 12.4f

Cancelling P.S.C. Ky. No. 6

First Revised Sheet No. 12.4f

JACKSON PURCHASE E.C.C.

RULES AND REGULATIONS

shall be borne by the applicant.

- (q) In unusual circumstances, when the application of these rules appear impracticable or unjust to either party, or discriminatory to other customers, the Cooperative or applicant shall refer the matter to the Public Service Commission for a special ruling or for the approval of special conditions which may be mutually agreed upon, prior to commencing construction.

4. INSTALLATION OF UNDERGROUND FACILITIES TO INDIVIDUAL SERVICE DELIVERY POINTS:

- (a) Where primary and secondary conductors are involved, the Cooperative shall estimate the cost to provide adequate service both overhead and underground, and the applicant shall pay such difference in cost as a non-refundable contribution prior to the commencement of such construction. Where an indeterminate consumer is the applicant, the Cooperative may require an advance deposit in addition to the contribution and which deposit shall be returned to the applicant as provided in the Indeterminate Extension Policy and in accordance with the Kentucky Public Service Commission rules governing such construction deposits. All other terms and conditions set forth in Section "E", 1, 2, and 3 which are not in conflict with this Section "E", 4 shall also apply.

- (b) Where only secondary conductors are involved, the Cooperative shall install underground conductors as follows:

1. If the Cooperative trenches and backfills and installs the secondary conductor, the applicant shall pay ~~ninety six cents~~ **PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE APR 17 1985** (96¢) per ground foot (pole to house) prior to the commencement of such construction.
2. Where the applicant performs the trenching and backfilling with the Cooperative installing the secondary conductors, a thirty cent (30¢) per foot credit shall be allowed **PURSUANT TO 807 KAR 5:011, SECTION 9 (1)**

BY: Jordan C. Hill

DATE OF ISSUE March 28 1985 DATE EFFECTIVE April 17 1985  
Month Day Year Month Day Year  
ISSUED BY [Signature] General Manager P.O. Box 3188, Paducah, KY  
Name of Officer Title Address

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Jackson Purchase ECC  
FOR Entire Territory Served

E.R.C. Ky. No. 6

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Jackson Purchase ECC

**RULES AND REGULATIONS**

of elements or inability to secure right-of-way, or other permits needed, or any cause beyond reasonable control of the Cooperative, the Cooperative shall not be liable therefore.

- 2. For the purpose of making repairs to or changes in the Cooperative's plant, generating equipment, transmission or distribution system, or other property, the Cooperative may without incurring any liability therefore, suspend service for such period as may be required but will not inconvenience the consumer unnecessarily. Whenever possible, the Cooperative will give reasonable notice to the consumer prior to such suspension of service.

**F. SERVICE COMPLAINTS:**

Upon complaint to the utility by a customer either at its office or in writing, the utility shall make a prompt and complete investigation and advise the complainant thereof. It shall keep a record of all such complaints concerning its utility service which shall show the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof.

**G. METER TESTING & ACCURACY:**

- 1. The Cooperative will test and inspect its meters from time to time to maintain their accuracy of registration in accordance with the Energy Regulatory Commission. A \$5.00 charge will be made for a request test. Should the test show the average registration to be in error by more than two percent (2%) slow or fast, the \$5.00 charge will be refunded. The Cooperative will test a meter upon written request of any customer provided such request is not made more frequently than once each twelve months. The customer shall be given the opportunity of being present at such request test.
- 2. If the result of tests on a customer's meter shows an average greater than two percent (2%) fast, then the customer's bill for the period during which the meter error is known to have existed, shall be recomputed and the account adjusted on the basis of the test. In the event the period during which the meter error existed is unknown, then the customer's bill shall be recomputed for one-half (1/2) of the elapsed time since the last previous test but in no case to exceed twelve months. If the meters are found upon test to register fast and if time for periodic test has overrun to the extent that one-half (1/2) of the time elapsed since the last previous test exceeds twelve months,

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Month Day Year

Month Day Year

ISSUED BY

James E. Campbell

General Manager

Box 3188, Paducah, KY 42001

Name of Officer

Title

Address

Jackson Purchase ECC  
 FOR Entire Territory Served  
 E.R.C. Ky. No. 6  
 Original Sheet No. 13.5  
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Jackson Purchase ECC

**RULES AND REGULATIONS**

the refund shall be for the twelve months in addition a like refund for those months exceeding the periodic test period. There shall be no back billing for meters showing a slow error.

**H. RECONNECTION OF EXISTING SERVICE:**

The Cooperative shall charge a ten dollar (\$10.00) reconnect fee to partially offset the cost of reconnection in the following instances:

1. The member desires to be disconnected and reconnected within a one (1) year period such as for vacations, temporary absence, etc. The membership fee and deposits (if any) shall be left with the Cooperative.
2. The member desires an existing service reconnected for a period of less than one (1) year. No membership fee shall be required for this temporary use of the service.

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